



February 13, 2019

Honorable Members of the City Council  
c/o City Clerk  
Room 395, City Hall

Re: Request for Authority to Accept Grant Award for the California Governor's Office of Emergency Services (Cal OES), Victims and Public Safety Branch, Fiscal Year 2018 Domestic Violence Assistance (DH) Program

Dear Honorable Members:

On October 6th, 2018, the Mayor's Office of Public Safety submitted a grant application (Attachment A) to the California Governor's Office of Emergency Services (Cal OES), Victim Services & Public Safety Branch for the Fiscal Year 2018 Domestic Violence Assistance (DH) Program. On November 13th, 2018, Cal OES notified the Mayor's Office of Public Safety of a grant award (Attachment B) in the amount of \$500,000 for a performance period of January 1, 2019 to December 31, 2020.

Transmitted herewith for consideration by the City Council is a request to accept and expend the grant award in accordance with the approved budget.

## **Background**

The FY18 DH Program is designed to provide funding for programmatic needs of agencies to address issues of sexual assault, domestic violence (DV), dating violence, and stalking. It encourages collaborative programs that result in new responses to ensure victim safety and offender accountability. There is a 10% match requirement for this grant, which will be met via existing personnel.



### **Domestic Abuse Response Team (DART)**

In 2015, the Mayor's Office of Public Safety increased the Domestic Abuse Response Teams ("DART") to all 21 LAPD divisions expanding the program city-wide. The City of Los Angeles DART Program is a law enforcement-based, multidisciplinary crisis response team that pairs state certified 40-hour trained domestic violence victim advocates with specially-trained Los Angeles Police Department (LAPD) DART officers in the field. The DART Program is operated through community based organizations that provide intervention and support services combined with comprehensive follow-up services to victims of domestic violence and their families. DART advocates respond on-scene to 911 emergency calls for service for incidents of domestic violence, providing immediate crisis intervention, trauma informed care and resources for follow-up services to victims of domestic violence and their families.

The program is critical to increasing the safety and psychological well-being of victims, through counseling, resource referrals, transportation and emergency shelter services. The program also provides extensive case management services, such as employment training/preparation, family/child counseling, legal advocacy, court accompaniment, and emergency shelter placement. Generally, crisis response and early intervention are intended to meet several objectives, including providing timely emotional support; educating domestic violence victims on the criminal justice system, including their rights and available resources; connecting victims with supportive services; promoting and prioritizing victim safety; increasing victim participation with the investigative and prosecutorial processes; and reducing the likelihood of future domestic violence incidents.

The FY18 DH Program aims to increase safe housing resources that are immediately available to first responders engaged with domestic violence victims by streamlining the process for victims to get into safe housing. This will allow for more timely support for victims, including food, clothing, safety assessments, and connections to services to help them cope with the trauma they have just experienced. This program will reduce barriers to accessing shelter services by providing funding for short term (1-5 day) hotel or shelter stays that will be made immediately available to victims in the event law enforcement or the victim deem it is unsafe for them to return to their current housing situation. This will also serve to develop stronger partnerships between law enforcement and community-based DV service providers. The participating agencies are the Los Angeles Police Department (LAPD), the Los Angeles Department on Disability (DOD), and the non-profit service providers: 1736 Family Crisis Center, Jenesse Center, and Haven Hills.

The FY18 DH grant will provide for the following personnel and operating expenses:

<b>Cost Category</b>	<b>Amount</b>
Contractual Services - 1736 Family Crisis Center	\$194,743
Contractual Services - Jenesse Center	\$105,000
Contractual Services - Haven Hills	\$101,090
Contractual Services - Department on Disability	\$2,100
Grant Administration - Mayor Salaries and Fringe benefits	\$88,330
Grant Administration - Travel	\$3,280
Grant Administration - Office Supplies	\$5,457
<b>Total:</b>	<b>\$500,000</b>

A total of \$194,743 has been budgeted for the 1736 Family Crisis Center to be the main point of contact for LAPD's Central Bureau through their 24 hour hotline. Due to the overwhelming number of calls that LAPD's South Bureau receives, part of this funding will be used to house victims in the South Bureau. 1736 will split said housing responsibility with Jenesse Center (please see details pertaining to Jenesse Center below). The agency will provide temporary emergency shelter via hotel vouchers or shelter placement for 1-5 days depending on the needs of the victim. While the victim is placed with 1736 they will be provided emergency food, clothing, and any other basic essentials necessary. A case manager will complete a safety plan for the victim and their family that includes their next housing destination.

A total of \$105,000 has been budgeted for the Jenesse Center to be to be the main point of contact through their 24 hour hotline, for LAPD's South Bureau. The agency will provide temporary emergency shelter via hotel vouchers or shelter placement for 1-5 days depending on the needs of the victim. While the victims is placed with Jenesse they will be provided emergency food, clothing, and any other basic essentials necessary. A case manager will complete a safety plan for the victim and their family that includes their next housing destination.

A total of \$101,090 has been budgeted for the Haven Hills to be the main point of contact through their 24 hour hotline, for LAPD's Valley Bureau. The agency will provide temporary emergency shelter via hotel vouchers or shelter placement for 1-5 days depending on the needs of the victim. While the victims is placed with Haven Hills they will be provided emergency food, clothing, and any other basic essentials necessary. A case manager will complete a safety plan for the victim and their family that includes their next housing destination.

In addition, a total of \$2,100 has been budgeted for the City's Department on Disability to provide Communication Access Real time Translation (CART) services and American Sign Language (ASL) interpreters for victims who are hearing impaired.

The grant will also provide \$97,067 for the management and administrative costs associated with this grant. A total of \$88,330 is budgeted for salaries (\$59,130) and for fringe benefits (\$29,200) of a partial Project Director/Grant Specialist and Accountant responsible for coordinating the grant-funded program, administering all contracts, overseeing the implementation and monitoring of grant-funded programs, collecting program data and reporting to the grantor, and all accounting and auditing responsibilities. \$5,457 is budgeted for grant-related office supplies and \$3,280 is budgeted for grant-related travel to attend grant orientations and trainings.

The 10% match requirement of this grant will be met by the LAPD via the continued dedication of a full time DART officer at each of the 21 LAPD Divisions City-wide. LAPD DART officers will be providing transportation to safe housing when necessary.

It is therefore requested that the City Council:

**1. AUTHORIZE** the Mayor or his designee, to:

- a. **Accept** on behalf of the City, the Fiscal Year 2018 California Governor's Office of Emergency Services (Cal OES), Victim Services & Public Safety Branch, Domestic Violence Assistance (DH) Grant Program in the amount of \$500,000, for a performance period of January 1, 2019 to December 31, 2020;
- b. **Execute** the Grant Award Agreement and authorize the Mayor's Office of Public Safety to submit any other necessary agreements and documents relative to the grant award, subject to the approval of the City Attorney as to form;
- c. **Execute** on behalf of the City, a Professional Services Agreement with 1736 Family Crisis Center, subject to the approval of the City Attorney as to form, for the distribution of the FY18 DH grant funds for a term within the applicable grant performance period for a cumulative total not to exceed \$194,743;
- d. **Execute** on behalf of the City, a Professional Services Agreement with Jenesse Center, subject to the approval of the City Attorney as to form, for the distribution of the FY18 DH grant funds for a term within the applicable grant performance period for a cumulative total not to exceed \$105,000; and



- e. **Execute** on behalf of the City, a Professional Services Agreement with Haven Hills, subject to the approval of the City Attorney as to form, for the distribution of the FY18 DH grant funds for a term within the applicable grant performance period for a cumulative total not to exceed \$101,090.
2. **Approve** the Fiscal Year 2018 Domestic Violence Assistance (DH) Grant Program budget and authorize the Mayor's Office of Public Safety to expend the grant in accordance with the approved budget.
3. **AUTHORIZE** the Controller to:

- a. **ESTABLISH** a new interest-bearing Fund entitled "FY18 DH Grant", create a receivable in the Fund in the amount of \$500,000, and create new **Appropriation Accounts** within the new Fund No. XXX/46 as follows:

<b>Fund/ Dept. No.</b>	<b>Account</b>	<b>Account Title</b>	<b>Amount</b>
XXX/46	46R146	Mayor	\$59,130.00
XXX/46	46R299	Reimbursement of General Fund Costs	29,200.00
XXX/46	46R304	Contractual Services	400,833.00
XXX/46	46R946	Grant and Administration	8,737.00
XXX/46	46R965	Department on Disabilities	<u>2,100.00</u>
<b>Total:</b>			<b>\$500,000.00</b>

- b. Transfer appropriations from Fund XXX/46 to the General Fund to reimburse grant related expenditures, as follows:

<b>Fund/Dept No.</b>	<b>Account</b>	<b>Title</b>	<b>Amount</b>
From: XXX/46	46R146	Mayor	<u>\$59,130.00</u>
<b>Total:</b>			<b>\$59,130.00</b>

<b>Fund/Dept No.</b>	<b>Account</b>	<b>Title</b>	<b>Amount</b>
To: 100/46	001020	Grant Reimb	<u>\$59,130.00</u>
<b>Total:</b>			<b>\$59,130.00</b>

- c. **EXPEND** funds upon presentation of proper demands from the Office of the Mayor.
4. **Authorize** the Controller to transfer up to \$29,200 from Fund XXX, Account No. 46R299 to the General Fund 100/46, Revenue Source No. 5346, for reimbursement of grant-funded fringe benefits;

5. **Authorize** the Controller to transfer cash from Fund XXX/46 to reimburse the General Fund, on an as-needed basis, upon presentation of proper documentation from City Departments; and
6. **Authorize** the Mayor, or designee, to prepare Controller's instructions for any necessary technical adjustments, subject to the approval of the City Administrative Officer and authorize the Controller to implement the instructions.

Sincerely,



ERIC GARCETTI  
Mayor

EG:cs:eci

Attachments

- A - Grant Application
- B - Award Letter

## 1. Problem Statement – Maximum Six Pages

### *a. Identify and describe your service area.*

Los Angeles ("LA") city proper, which covers about 469 square miles, <sup>1</sup> is at the seat of LA County, the most populated county in the country. Based on the 2010 census data, LA had a population of nearly 3.8 million people<sup>2</sup>. Its population demographics comprise of 48.5% Latino, 28.7% Caucasian, and 11.1% Asian and 9.2% Black. The remaining 2.5% residents are Native American, Pacific Islander, of multiple races or "other". Due to the diverse nature of LA, 40.19% of residents speak only English, while 59.81% speak other languages. The largest non-English language is Spanish, which is spoken by 42.72% of the population. Nearly 3,000 (7%) of LA population identified as being disabled between 2012-2016. <sup>3</sup>

### *b. Describe the challenges of providing domestic violence services, unique to your county/counties and its residents and service providers, including measurable statistics.*

Based on the 2010 census data, LA had a population of nearly 3.8 million people<sup>4</sup>. In addition to the diverse inhabitants of LA varying in ethnic, linguistic, and cultural backgrounds, there is also a severe income disparity among residents. The poverty rate among individuals who worked full-time for the past 12 months was 5.56%, 22.21% for part-time workers, and 33.32% for the unemployed. Prohibitive barriers, such as rising rental rates, an overall housing shortage, and lack of accessible public transportation, further exacerbate an already difficult financial climate for residents facing economic hardship. The 2018 LA Homeless Services Authority (LAHSA)

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<sup>1</sup> ["2010 Census U.S. Gazetteer Files – Places – California". United States Census Bureau.](#)

<sup>2</sup> US Census - American Community Survey.

<sup>3</sup> For the purposes of this proposal, "disability" is defined using the US Census Bureau definition of "a long-lasting sensory, physical, mental, or emotional condition or conditions that make it difficult for a person to do functional or participatory activities such as seeing, hearing, walking, climbing stairs, learning, remembering, concentrating, dressing bathing, going outside the home, or working at a job."

<sup>4</sup> US Census - American Community Survey.

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point in time count found that 31,285 people were homeless in the City of LA in 2018. Of the surveyed total of homeless individuals, 9,088 (32%) also identified as a victim of DV. With increasing income disparity coupled with the surging cost of living in LA, experiencing DV for any resident can be a life-disrupting event with the potential result of isolation, loss of financial support, or worse: a state of homelessness.

The City of LA funds 228 DV emergency shelter beds. In 2017, the LA Police Department (LAPD) received 48,000 calls related to DV. The same year, LA's Domestic Abuse Response Team (DART) program had 6,145 victims consent to receive services from DV victim advocacy organization (12% of LAPD DV calls). Despite the City's financial investment to expand the DART Teams to all 21 LAPD Divisions, DART is still reaching less than a third of the DV victims that require law enforcement intervention.

*c. Describe the need for expanding services in your service area based upon your agency's proximity to other domestic violence shelters.*

As it stands currently LA's DV shelter system is disjointed and difficult to navigate, and often unable to serve the large number of emergency crisis calls that the LA Police Department ("LAPD") responds to. Victims are often in need of same-day shelter placement, which DART Teams provide support to coordinate immediate crisis intervention while on scene. However, a DART Team, or the pairing of a victim advocate and specially trained LAPD Officer, requires time and patience when attempting to connect victims to shelters, awaiting the lengthy DV shelter intake interview process, and ensuring the victim and his/her family is transported safely to shelter; a process that can sometimes take up to three hours or more sometimes. Due to this vigorous process of a victim advocate advocating for shelter for the victim, and a lack of

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immediately available beds, advocates find themselves unable to meet the victim's need for shelter.

Every LA-based shelter program operates independently, resulting in the re-traumatization of victims who have to disclose their abusive experience multiple times, to several shelters, over the phone, in an attempt to find shelter placement and refuge. This process can be triggering and wastes valuable time at a critical moment in a DV victim's life. Available beds are typically in short supply on any given day, and depending on the "danger zones"<sup>5</sup> of the victims, the potential shelter availability narrows down, as geographical locations may be prohibited, due to shelter policy and long-term safety concerns for the victim. Bed space fluctuates day-to-day, creating an unpredictable pattern of availability. These wavering circumstances tend to leave victims at the gamble of chance, requiring victims to independently solicit help from shelters, inquire about vacancy, and accept multiple rejections when there is no space available. It is unreasonable to expect that a victim of DV can effectively navigate and advocate for themselves during a time of desperation and crisis. This process can be exceedingly discouraging, leaving victims frustrated, disheartened and discouraged about successfully escaping their abuse. Unfortunately, such a distressing process may seem to further validate the control tactics of their perpetrators, when they are warned that no one will believe or support them if they leave the relationship. To exacerbate matters, the vast geographic structure of LA further complicates shelter accessibility due to the daunting need for transportation to where the shelter deems a safe pick-up location.

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<sup>5</sup> For the Purposes of this proposal Danger Zone is defined as a 4 mile radius from where a victims works, attends school, recreates, seeks medical attention and the location of any and all support systems.

*d. Describe the need for expanding services in your service area based upon the role population density or scarcity plays in providing services.*

LA has a population density of 7,544.6 people per square mile (2,910/square kilometer).<sup>6</sup> While it's the second-most populous urban area, LA is the single most densely populated area in the United States. The City of LA funds 228 emergency shelter beds to meet the needs of its 3.8 Million residents. In 2017, the LA Police Department (LAPD) recorded 15,786 DV cases. Last year, LA's Domestic Abuse Response Team (DART) program served a total of 6,145 victims of DV which is about 39% of all LAPD emergency calls.

In LA all DV emergency shelter providers operate independently of each other but most run a 30-45 day program where victims are often required to answer lengthy intake questions which include identifying their danger zones. After disclosing extremely personal information during the time consuming intake process, victims are often "disqualified" from receiving services at a particular shelter because of its geographical location. Once disqualified, the victim is referred to a different agency where they must then complete another intake. This process often leaves both the victim and any advocate that may be assisting them with no DV shelter options. Victims are forced to choose between remaining in the home where they are being harmed or sleeping on the streets and entering into homelessness.

If a victim is able to identify a suitable DV shelter placement they are often thrust into chaos and possibly poverty by being forced to leave a job and uproot their children from school in order to relocate to a safe location where it is unlikely that the perpetrator will find them. The process, while rooted in an attempt to keep a victim safe has the unintended consequence of re-

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<sup>6</sup> <http://worldpopulationreview.com/us-cities/los-angeles-population/>

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traumatization because it forces a victims to retell their story several times to many different people with no guarantees they will receive the resource they are seeking.

Currently there is no place for victims that have just experienced an episode of violence to go for a few days of respite to be able to clear their heads while they decide their next steps; forcing many victims who have decided to leave onto the streets and into homelessness where it becomes even more difficult for them to access DV specific resources or to remain in the home where violence is most certainly going to reoccur.

*e. Describe the need for expanding services in your service area for unserved/underserved populations.*

The City of LA does not fund any short term, immediate access beds for victims of domestic violence. If a victim wants to access shelter services they must go through a lengthy intake process where they are screened for "fit". If a victim has not yet decided that they want to leave their relationship or is unwilling or unable to leave their neighborhoods there are often no options for them.

LA is often referred to as a melting pot because of its diverse cultural, ethnic, and religious make-up. Community and family values are of the utmost importance in many cultures. For this reason the current shelter system that requires that a victim leave both behind leaves a significant portion of the population unserved. In a place as diverse as Los Angeles we have a duty to ensure access to safe resources for all of our residents. This means creative outside of the box thinking and providing resources that meet the needs of victims instead of forcing victims to fit into our pre-existing systems. Through this grant we would be able to offer victims true choice in services by providing short-term unrestricted beds that victims can access immediately. This resource will allow service providers to meet victims where they are and acknowledge that not every victim is

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ready or able to leave their relationship or community. We can provide victims with a safe space in the short term to gather their thoughts as they decide what next steps are most appropriate for them.

*f. Describe the extent to which your agency fulfills the needs of domestic violence victims that are not currently being met by a Cal OES-funded domestic violence service provider, specifically in underserved or unserved areas.*

In 2015, LA expanded its DART programs to all 21 LAPD. We have gone from serving 1,637 people in 2012 to 6,145 people in 2017. This program dispatches a certified DV advocate, who has received specialized training in trauma informed care and crisis intervention, with law enforcement personnel to jointly respond to DV calls for service in real time. This allows advocates to connect with a victim and their children in their homes, at the time of the crisis when victims are scared, confused and often unaware of what service are available to them. The DART advocate is able to respond to a victim's home when a call for help has been placed to law enforcement and is specifically trained to connect the victim with appropriate resources. Currently LA's DV shelter system is accessed through each shelter's respective 24-hotline where a victim must first be aware of the service and must also be willing to tell their story to each agency in order to obtain those services. DART allows DV advocates to literally meet victims where they are and bring knowledge of resources to them at their homes during their times of crisis. The DV victims who has not yet decided they want to permanently leave their relationship or has not been able to access immediate shelter through the traditional DV hotlines, continues to be underserved and overrepresented in LA's DV community.



## **2. Plan – Maximum Eight Pages**

*a. Describe your agency's plan to implement the required program components listed under section Part 1.G.3 and any other services.*

The Los Angeles Mayor's Office of Public Safety (MOP's) will be partnering with Jenesse Center, Haven Hills, 1736 Family Crisis Center (1736), and Housing + Community Investment Department Los Angeles (HCIDLA) on the implementation of this grant. All partner agencies have a long-standing history in the DV community and implement the 14 core services in the following ways: **1) Twenty-Four Hour Crisis Hotline-** The Crisis Hotlines are operated 24 hours a day, 365 days a year, staffed by paid and volunteer domestic violence advocates who have completed the 40-hour state-mandated DV training. **2) Counseling-** Individual and peer counseling are offered for all clients on a voluntary basis. Group counseling is facilitated in English and Spanish at locations throughout the City. Individual counseling and alternative forms of healing are offered by each agency. **3) Business Centers-** Partner agencies operate four separate Business Centers - one in each LAPD bureau. The business centers provide non-residential services available in English and Spanish. They operate as drop-in centers, with hours of operation from 8:30 a.m. to 5:00 p.m. Monday - Friday. **4) Emergency Shelter for Survivors and their Children (can include motel vouchers)-** All partner agencies will coordinate with the DART Shelter Advocate Program's local teams to utilize existing and available DV crisis shelter beds or provide motel vouchers. During that time each agency will provide case management and secure other long-term shelter through available resources. The local DART Team will oversee ongoing case management upon the client's exit to their chosen placement. **5)Emergency Food and Clothing-** All partner agencies provide food, clothing, and personal care items to clients residing in the emergency shelter and motels. Food and clothing are

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regularly solicited through in-kind donations. Pre-paid cards will be utilized to assist with food and incidental needs that may not be available at the motel. **6) Emergency Response to Calls from Law Enforcement-** Each agency will work directly with LAPD to provide victims with immediate shelter support. DART officers will be available to provide transportation to a safe location. **7) Medical Advocacy and Emergency Response-** All agencies will work with community hospitals and medical facilities to support victims of DV. MOPS operates the Central Bureau Family Justice Center that is located on the USC hospital campus. **8) Transportation-** All sheltered clients are provided emergency and non-emergency transportation through existing partnerships that provide taxi vouchers and bus tokens for clients. **9) Counseling for Children-** All agencies provide supportive services for children ages 0-17. Services include family, individual and group counseling that is goal-oriented, topic-focused and age-appropriate. **10) Criminal Justice and Social Service Advocacy-** Clients can access staff attorneys and paralegals through the partner agencies' legal departments. 40-hour trained staff provide advocacy and accompaniment to social service agencies, law enforcement interviews, and court. **11) Legal Assistance with Temporary Restraining Orders/Other Protective Orders and Custody Disputes-** All partner agencies have existing MOU's with agencies throughout Los Angeles County that provide free restraining order clinics for victims of domestic violence. Our close partnership with LAPD allows us to seek support in serving the restrained party. **12) Court Accompaniment-** 40-Hour trained staff and volunteers support victims through court accompaniment. **13) Participation in the Local Community Service Network -** All partner agencies attend monthly City and County DV coalitions, as well as The California Partnership to End Domestic Violence (CPEDV) to ensure that Los Angeles is connected in the fight to end DV. **14) Household Establishment Assistance -** Partner agencies support victims in securing

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permanent housing, food, clothing, personal care items, furniture, transportation and cash donations to assist clients in establishing a new residence. These items are regularly donated through our in-kind donation programs.

*b. Describe your agency's plan to engage and educate community partners in your Domestic Violence Assistance effort.*

If awarded the Domestic Violence Assistance (DV) grant the Los Angeles Mayor's Office of Public Safety (MOPS) will work to ensure LAPD and service providers close the gap in the victim's knowledge of, and their ability to, access shelter services at the time of crisis. Closing this informational gap will provide victims with options to safely leave their violent homes. The partnership with DART and shelter-based agencies will help to increase first responder's ability to quickly and easily access shelter based services. The victim's point of entry for this program will be through law enforcements DART collaboration. The program will benefit all first responders who might need to respond to a DV crisis call. When law enforcement responds to a call there is often mandatory reporting requirements. This program will facilitate first responders' collaboration with DART and LAPD to help move the family to safety quickly. This ensures a coordinated effort amongst City entities and partnering with the DART program allows a DV expert to be present during this critical time. This grant will give first responders the ability to offer a victim a safe place to go.

MOPS facilitates a training amongst DART providers and LAPD three times a year. Due to Los Angeles' geographical makeup LAPD is broken up into four service bureaus: Valley, West, Central, and South. MOP's facilitates a biannual training where service providers train law enforcement and ensures they are up to date with community needs and trends. MOP's facilitates an annual training for all DART personal based on needs reported from the field. If awarded, the

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DART shelter liaison agencies will attend and help facilitate these trainings. By bringing together agencies and first responders, we will be able to better ascertain where victims fall through the cracks and provide safety net resources appropriately at all stages of their journey.

*c. Describe your agency's plan to address the barriers victims experience when accessing supportive services, including lack of knowledge about resources, language barriers, social and cultural challenges, and accessibility for victims of crime with disabilities.*

DART pairs a 40-hour certified DV advocate, specially trained in trauma informed care (includes working with Disabilities Access and Functional Needs (DAFN) victims of DV), with sworn law enforcement personnel. The pair responds jointly, in real time, to 911 DV calls. This partnership allows advocates to connect with the victim and their children in their homes, providing vital resources at the time of the crisis. DART advocates are culturally responsive and fluent in the languages commonly spoke in their service area with access over 70 different languages via language line. The ability to provide services to victims in a culturally responsive way and in in their native language is imperative to their survival. Law enforcement is trained to act in response to the crime, but often lacks the training to understand the nuanced needs of domestic violence victims. This lack of understanding can appear as insensitivity towards the victim's needs, often resulting in victims refusing law enforcement's intervention. DART officers are trained in domestic violence response. Unlike patrol, their main objective is based in harm reduction and focused on mitigating the risk of recurrence by supporting the victim by meeting them where they are. They understand that for someone to feel safe in leaving a violent relationship they have to not only be aware their resources, but need to feel safe and supported from those they are seeking help from. DART officers and DV advocates receive training specifically to be more responsive to the cultural and religious needs of victims, creating the

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safety net a victim needs to feel confident in their decision. DART teams are aware that the legal system in the United States may not mirror the legal system in a person's home country. DART facilitates trainings in immigrant communities to provide education on the US legal system, specifically informing both victims and perpetrators that domestic violence is a crime in Los Angeles though it might not be in their homeland and allowing victims to understand both the remedies and resources available to them.

### *e. Clearly identify the specific problem(s) to be addressed through this proposed project.*

**1) There are too many victims to serve with the current resources available:** LAPD received about 48,000 DV calls last year. 10,903 calls from DV victims were received by city-operated domestic violence shelters; of those calls only 763 victims (7%) were accepted into shelter. This means that 10,140 (93%) of victims calling a DV hotline for services did not receive crisis shelter. While not all victims are in need shelter, this still leaves a significant portion of the population unserved. This program will help thousands of victims experiencing a domestic violence crisis serious enough for law enforcement to recommend the victim requires immediate safety placement. **2) Current DV shelter system process:** In LA's current DV emergency shelter system victims must call each individual shelter to determine if the shelter is appropriate and if space is available. Because each shelter operates independently, and there is no collaborative database, victims are retraumatized as they are required to retell their stories many times. Victims are not told shelter locations and may be disqualified after a lengthy intake process because the shelter is in the victim's danger zone. A victim might also be rejected if unwilling or unable to leave their job, pull a child out of school, or leave their relationship. Sometimes a victim just needs a few days outside of their homes to consider their options. The current system does not allow for this type of respite stay and instead forces the family to

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completely uproot their lives in to get away from their abusive home environment. The way in which victims must access LA's current shelter system creates unintended barriers for those that need to escape immediately. If selected as a grantee MOPS will be able to provide a bridge for the victims requiring immediate interim shelter between the violent event and intake into 30-45 day shelter. It also allows advocates time to identify the appropriate housing resources that fit the victim's specific needs and provides a few days to make a more informed decision. **3) There are not enough beds in LA County to meet the needs of its residents-** The City of Los Angeles funds 228 DV emergency shelter beds where a victim can stay for an average of 30 days. This means that for the approximate 4,000 DV related calls that LAPD receives every month there is 1 bed for every 17 callers. With this grant we would create a respite system where DV victims are provided a few days in a safe place physically distanced from the person causing them harm that was never offered before. By providing short term hotel vouchers and shorter stay beds for victims, Los Angeles will increase its capacity to serve DV victims and their families immediately at the time of incident. **4) Victims Lack of awareness of the resources available to them-** The geographical and cultural diversity of Los Angeles combine with the anonymity required by DV agencies often leaves victims unaware of resources available to them. Los Angeles's high immigrant population results in a portion of the population being unaware that the abuse they are suffering is a crime or that there are services available to help them obtain safety. This program allows for law enforcement and DV advocates to educate victims about US laws and the resources available to them that protect them from having to endure violence in their homes. First responders will be able to direct victims in need immediate shelter placement to one agency instead of providing them with several hotline numbers. The streamlined, simple navigation system will allow more victims to be referred for services.

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*d. Describe your agency's plan to directly provide assistance, as well as, help victims with resources to obtain services.*

Through this pilot program, when a victim encounters law enforcement and wants to get away from their home they will be immediately linked to the DART shelter liaison in their area. The funding for short-term hotel vouchers will enable the liaison to work directly with the victim to access a bed immediately. Once a victim is in a safe place the advocate will be able to link them back to the DART provider for their area if they choose to remain in their home or navigate the traditional shelter system in order to place them in a longer-term program.

We will be leveraging the existing DART providers to ensure that all victims that come into contact with law enforcement are made aware of this resource, so they can utilize it if it meets their needs. If victims do not choose to go into a safe housing location, DART providers are still able to offer the victim outpatient services while they remain in their homes.

*e. Describe your agency's plan to sustain Domestic Violence Assistance efforts beyond the 24-month Grant Subaward performance period.*

The city of Los Angeles has made a tremendous investment to improve the services available to DV victims. The expansion of the DART program, creation of the LA Violence Against Women with Disabilities Program, establishment of the Central Family Justice Center, and increased funding for our City funded DV shelter organizations are examples of LA's commitment to this vulnerable population. LA understands how a lack of access and knowledge to resources increases the likelihood of victimization and is committed to continue to find new ways to expand services and education. The Domestic Violence Assistance (DVH) grant will enable LA to continue to increase the services offered to victims by providing them with a short



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term, unrestricted, safe place to go after they have experienced a trauma. Los Angeles intends to continue to leverage City dollars and support our investment until all Angelinos have the basic dignity of being able to feel safe in their homes.

*f. Describe how your agency will ensure advocates and volunteers working with victims and children meet the requirements of a Domestic Violence Counselor pursuant to Evidence Code § 1037.1 (a)(1).*

All DV advocates, whether paid or volunteer, are required to take and complete a 40-hour certificate program that meets Evidence Code § 1037.1 (a)(1) either with DART or the shelter provider in the PD Bureau they will be working. MOPS keeps all paid and volunteer advocates certificates on file with the Mayor's office and archives them if they are no longer providing service to the program.

*g. Describe the minimum qualifications and training of domestic violence advocates that will provide services to victims of crime under the DH Program*

In addition to the 40-hour training that meets Evidence Code § 1037.1 (a)(1), MOPS requires all paid and volunteer advocates to complete a live scan that searches a person's entire criminal history on file with the Department of Justice (DOJ). Each new staff member will be interviewed by an agency that has a long standing history of exemplary service to the particular DV community they will be serving.



### **3. Capabilities – Maximum Six Pages**

#### *a. Describe your agency's history and capacity to implement the DH Program.*

The LA Mayor's Office of Public Safety (MOPS) is the lead applicant for this grant. MOPS is responsible for securing and administering and monitoring of the City's state and federal public safety and criminal justice grants, and has a strong relationship with the LAPD, DOD, and countless non-profit service providers. The MOPS grants team currently manages over \$40 million in public safety grants, including funding from the Department of Justice Office of Violence Against Women for the City's DART, SART, and Elder Abuse programs, as well as the Mayor's Stop Abuse From Existing (SAFE) initiative, which support the areas of DV and arrest policies. Additionally, MOPS has been responsible for the implementation of the City-wide expansion of the DART and SART programs. MOPS staff is also responsible for the coordination and implementation of a City-wide effort to bring the public safety and emergency preparedness, response, and recovery plans of the City into compliance with the Americans with Disabilities Act. This program ensures that all City plans address the needs of LA's diverse residents, including people with disabilities, and others with access and functional needs in the event of a City emergency. It resulted in the successful revision and drafting of over 40 emergency plans and annexes, and over 100 Department Standard Operating Procedures in 70 issue areas. These included policies and procedures for addressing the needs of people with disabilities for the City's LAPD and other first responders.

If awarded MOPS will also provide a 2 Program Managers responsible for management and administration of the grant, compliance with reporting and all other grantor and federal requirements, and coordination of project partners to ensure implementation of the Increased Access to Services Program.

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### *b. Describe your agency's involvement in the community.*

MOPS and all of the partner agencies are rooted and deeply involved in their communities. Los Angeles's Mayor declared an executive order in 2015 mandating all city departments to appoint a staff member as a DV liaison. All liaisons developed work plans for how their agencies can promote domestic violence awareness through their employees as well as the community they serve. MOPS coordinates the DART and SHIFT programs that are community partnerships with local DV and disabilities agencies.

Jenesse Center has a long-standing commitment to promoting safe, culturally responsive solutions aimed at ending domestic violence within African American/Black and other unserved and underserved communities. They solicit input from survivors' and engage their local community, to ensure their services benefits the community they serve.

An essential component of Haven Hills mission is to educate the community about domestic violence and mobilize community leaders to build support for survivors. Each year they facilitate 25 trainings or workshops to both public and private entities, including faith based organizations to increase understanding of human trafficking and dynamics of DV. Haven Hills has put out two PSA's where 5 survivors shared their story and discussed the impacts of DV.

Over the years, 1736 FCC has proactively developed a comprehensive network of community partners to address victim's complex needs in a coordinated fashion. The agency collaborates with 150+ other agencies across Los Angeles County including law enforcement agencies, district and city attorney's office, survivor/witness assistance programs, medical care providers, mental health treatment facilities, county social services and child protective services agencies, other domestic violence centers, rape crisis centers, and family justice centers.

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### *c. Describe your agency's ability to implement a 40-hour domestic violence counselor training.*

MOPS will be partnering with Jenesse Center, Haven Hills and 1736 Family Crisis Center in the implementation of this grant. All agencies facilitate a 40-Hour Domestic Violence Certification Training that contain the following topic area's: **Overview and History of Domestic Violence-** Definitions and Types of Abuse, History of Domestic Violence and Societal Attitudes, Domestic Violence Movement/Grassroots Advocacy, Gender Roles in Society and Attitudes Toward Violence; **Legal Issues (Civil and Criminal)-** The Domestic Violence Counselor/Advocate Role, Domestic Violence Confidentiality, Criminal Justice System/Law, Civil/Family Law; **Explaining Public Benefits; Overcoming Housing Barriers-** Developing the Individualized Housing Plan, Tips on Getting the Rental Application Accepted, How to Find Affordable Rental Units, How to Develop and Maintain Landlord Partnerships; **Law Enforcement Response to Domestic Violence; Documenting the Client's Journey-** Tips on How to Write Effective Case Notes; **Community Resources and Referrals-** Emergency Housing, Becoming Familiar with our Neighbors, Understanding Resources and Opportunities in the Community, Knowing When to Refer a Client; **Cultural Diversity-** Understanding Personal Biases and the Impact on Clients, Service Area, (Populations/Demographics), Tailoring Services to Individual Needs: **Vocational and Economic Development-** Exploration of and Access to Educational Programs, Exploration of and Access to Career Opportunities, Financial Literacy; **Children and Youth Survivors of Domestic Violence-** Effects of Batterer's Behaviors on Children, Abusive Youth/Teen Relationships; **Crisis Intervention/Mental Health/Peer Counseling; Department of Justice Youth Survey Results; Substance Use and Abuse; Approaches to Health and Healthcare-** Access to Free Family Planning Services, Women's Sexual Health, Health Access During an Emergency; **Trauma and the brain; Batterer Intervention Program; Suicide awareness;**

**Vicarious trauma; Strangulation; Cyber abuse and stalking; DCFS; Pet animal safety; LGBTQ issues and DV; Criminal definition and law enforcement; Victim Witness Assistance Program; Older victim with DV; Special needs for DV victims with disabilities; Immigration**

*d. Describe the demographics of the individuals that services are provided to.*

Services are available for all Los Angeles residents. In 2017, the Los Angeles Police Department (LAPD) recorded LAPD received about 48,000 DV calls and logged 15,786 cases. Last year, LA's Domestic Abuse Response Team (DART) program served a total of 6,145 victims of DV. Victim demographics were: 3,273 Hispanic/Latino, 913 Black/African American, 889 White, 713 Other, 179 Asian, 28 API, and 8 Native American/Alaskan Native.

*e. Describe the services your agency provides to victims of domestic violence and how victims can access your services.*

MOPS in collaboration with Jenesse Center, 1736 Family Crisis Center, and Haven Hills victims of domestic violence are offered the Domestic Abuse Response Team (DART), Sexual Abuse Response Team (SART), emergency and transitional shelter housing, permanent housing support, mental health counseling for adults and children by a qualified clinician, support groups, tutoring, Comprehensive Youth and Adolescent Services: and building community partnerships to address issues for boys and young men of color, Transitional Housing, Mental Health Services, Holistic Legal Services, Immigration support, dedicated housing navigator to help survivors navigate LA's challenging rental market, job placement.

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All services are accessible through the hotline and business centers. We believe that when survivors participate in voluntary services they gain control over their lives and end the cycle of disempowerment.

EDMUND G. BROWN JR.  
GOVERNOR

MARK S. GHILARDUCCI  
DIRECTOR



November 13, 2018

Attachment B

Jeff Gorell  
Deputy Mayor  
Los Angeles Mayor's Office of Public Safety  
200 N Spring Street, Room 303  
Los Angeles, CA 90012-3239

Dear Mr. Gorell:

Your project has been selected to receive funding through the Domestic Violence Assistance Program of the California Governor's Office of Emergency Services (Cal OES). Provided that there are no successful appeals, and pending completion and/or revision of all required application forms, your agency will be awarded the requested amount of \$500,000 for the Grant Subaward performance period beginning on January 01, 2019, and ending on December 31, 2020.

Samantha Clay will be the Program Specialist assigned to your grant and will be contacting you within the next few weeks to assist you in finalizing this process. Additional information can be found in the *Subrecipient Handbook* on the Cal OES website at [www.caloes.ca.gov](http://www.caloes.ca.gov).

We look forward to the successful implementation of this project. If you have any questions concerning this process, please contact Samantha Clay at (916) 845-8107 or via e-mail at [Samantha.Clay@caloes.ca.gov](mailto:Samantha.Clay@caloes.ca.gov).

Sincerely,

MARK S. GHILARDUCCI  
Director



3650 SCHRIEVER AVENUE, MATHER, CA 95655  
(916) 845-8506 TELEPHONE (916) 845-8511 FAX